

Behavioral Health

Affinity provides Mental Health and Substance Abuse services through Beacon Health Strategies, LLC, a behavioral health managed care company. Although all Affinity programs - Medicaid, Child Health Plus, Family Health Plus and Medicare have behavioral health benefits, the benefit packages do differ in their coverage of inpatient and outpatient care. Contact Beacon at 1-800-974-6831 for additional information about a particular Member's Behavioral Health Benefit.

Services are provided, as follows.

- Members may self-refer for Behavioral Health services to an In Network Provider. No Primary Care Provider referral is needed.
- Members may request Behavioral Health Services by calling the Beacon toll free number for a referral, or by going on the Beacon website www.beaconhealthstrategies.com or by contacting any of the participating providers listed in the Affinity Provider Directory.
- If you believe there is an emergency, you do not have to call Beacon. Members should dial 911 or go to the nearest Emergency Room.
- A Beacon Clinician is available at 1-800-974-6831, 24 hours a day, 7 days a week.