



Affinity Provider Portal Training Manual

Affinity Provider Portal

Find a Doctor

The Find a Doctor function will provide the option to select a provider search and/or facility search.

The user must do the following:

1. Click on the plan applicable
2. Select the type of Provider
3. Select the place of service

The screenshot shows the Affinity Health Plan interface. At the top right is a button labeled "Back to AffinityPlan.org". Below the logo, the text "Select a Medical Plan for your search:" is followed by four purple buttons with white text and right-pointing chevrons: "MEDICAID /CHP", "ESSENTIAL PLAN", "NEW YORK MARKETPLACE QUALIFIED HEALTH PLANS", and "ENRICHED HEALTH (HARP)". Below these buttons is a disclaimer box with the following text: "Disclaimer: This provider directory includes participating providers in different specialties. Your specific Benefit Package may not cover all services given by participating providers. Please look at your Member Handbook to find out if a particular service is covered. You may also call us to check your benefits. Affinity periodically updates this provider directory in order to provide you with current information. However, this provider directory may contain names of providers who no longer participate in our network or who may have stopped practicing. Before visiting any provider, please check that he or she still participates with Affinity. Affinity disclaims any implied warranty about the provider directory's accuracy and, thus, is not responsible for any losses or damages which relate to its use."

The screenshot shows the Affinity Health Plan interface with the "Selected Plan:" field set to "(Change Plan)". Below this are two columns of selection options. The left column is titled "Search for a Person" and the right column is titled "Search for a Place".

Search for a Person	Search for a Place
Primary Care Physician	Hospital
Specialist <i>A medical specialist treats a specific disease, illness, or part of the body. Examples: Pediatrician, Cardiologist, Dermatologist, etc.</i>	Pharmacy
Dental	Ancillary Provider
Womens Health Provider	Urgent Care Center
Chiropractor	Behavior Health Hospital
Acupuncture Provider	Behavior Health Ancillary Providers
Vision	
Behavioral Health Provider	
HIV Experienced Providers	